

AI-NATIVE LAUNCHPAD · TELECOM

Faster fixes. Fewer repeat visits. Customers who stay.

An AI-native network operator sees sooner who an outage affects, sends better-matched technicians and spots unhappy customers early. AI does the watching and sorting; people make the calls.

01
Know where to start
Find the AI opportunities that matter most to your business.

02
See it work
Pick one idea and we build a working proof of concept with you.

03
Know what comes next
Get a step-by-step roadmap with timeline, budget and estimated return.

FIXED-FEE PACKAGES

Launch **$2,500**

Accelerate **$7,500**

Transform **$19,500**

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TELECOM · WHERE AI HELPS

From today's problems to AI-native work

THE PROBLEMS TODAY

01

Records that don't match the network

What the system says is in the ground or on the mast often differs from reality, so faults take longer to trace.

02

Outages that flood the call centre

When a cable is cut or a site goes down, agents learn about it from angry callers instead of from the network.

03

Wasted technician visits

Jobs go to the wrong person or without the right parts, so a second trip is needed and customers wait longer.

WHERE AI CAN HELP

01	**Outage impact alerts**	Work out which customers a fault affects and tell them, and your agents, before they call.
02	**Smarter field dispatch**	Match each job to a technician with the right skills, parts and location.
03	**Customer support assistant**	Answer common questions on bills, plans and service issues by chat, handing harder cases to people.
04	**Customers at risk of leaving**	Spot customers hit by repeated faults or poor service so the team can reach out early.
05	**Network record clean-up**	Compare records with field notes and photos and flag the mismatches to fix.

FOR INSPIRATION

AI-native ideas to get you thinking

Examples only, to show what AI-native work can look like. They are not part of the package scope or a promise of what we will build; your POC is agreed with you.

The outage that tells customers first

TODAY

Agents learn about an outage when the call queue suddenly fills up.

AI-NATIVE

Affected customers could get a text with the issue and an estimate approved by the team, and agents could see the same note.

Right technician, first time

TODAY

Dispatchers assign jobs by area and hope the technician has the right skills and kit.

AI-NATIVE

Each job could arrive with a suggested technician, the likely fault and the parts to bring, for the dispatcher to confirm.

The save list after a bad week

TODAY

Customers hit by repeated faults often leave before anyone notices a pattern.

AI-NATIVE

A weekly list could show customers with repeated problems, with a suggested message or offer for the team to send.

TELECOM · THREE PACKAGES

Your Launchpad

FIXED FEE, AGREED SCOPE	Launch $2,500 Small businesses 1–50 employees · 3–4 weeks	MOST POPULAR Accelerate $7,500 Growing companies 51–500 employees · 5–6 weeks	Transform $19,500 Larger organisations 501+ employees · 8–10 weeks
Teams we work with	1 team	3 teams	6 teams
AI opportunities assessed	Up to 5	Up to 10	Up to 20
Working proof of concept	1 simple POC	1 connected POC	1 advanced POC
AI-native roadmap	6-month plan	12-month plan	18-month plan
Team training	1 session	2 sessions	4 sessions
Follow-up review	30 days after	30 days after	30 days after

EVERY PACKAGE INCLUDES

- AI-native consultancy and roadmap
- One proof of concept you choose
- One Burdenoff product free for 3 months
- Budget and return-on-investment model
- Executive readout

WHAT YOU RECEIVE: 8 DELIVERABLES

01 AI readiness scorecard
02 Opportunity map
03 Ranked use cases
04 One working proof of concept
05 AI-native roadmap
06 Budget and ROI model
07 AI governance starter kit
08 Executive readout

PROOF OF CONCEPT

You choose the proof of concept

Pick one of our suggested ideas for your industry, or bring your own business problem. We check that it fits the package, agree what success looks like in writing, then build it with you.

Good to know: A proof of concept shows an idea working on real or sample data. It is not a production system; we scope the production version with you as a next step.

LAUNCH · $2,500

Customer help assistant

An assistant that answers common billing, plan and fault questions from your help pages and policies, handing harder cases to agents.

SUCCESS MEASURE
Share of common questions answered without an agent

ACCELERATE · $7,500

Outage impact notices

Draft notices built from your network or ticketing system for one region, showing who is affected, for a supervisor to approve and send.

SUCCESS MEASURE
Outage calls per incident in one region

TRANSFORM · $19,500

Network and customer operations desk

One view linking faults, field jobs and customer impact that ranks work and suggests the next best action for each team.

SUCCESS MEASURE
Time to restore, repeat visits and customers lost

INCLUDED IN EVERY PACKAGE

Any one product, free for 3 months

Pick any live product from the Burdenoff portfolio and use it free for 90 days.

- One product per organisation
- 90 days in a row from activation
- Agreed seats and usage
- No automatic paid renewal
- Export your data at the end

GOOD FITS FOR TELECOM

BotManor	Give customers a support assistant that answers from your own help pages and plans.
AssetHandler	Track masts, cabinets, cables and kit, with work orders and a full audit trail.
IntelWatchtower	Monitor systems and spot security threats, with alerts for the operations team to act on.

ALGOSHRED TECHNOLOGIES

TELECOM · THE ROAD AHEAD

Your road to AI-native

STEP ONE: THE LAUNCHPAD

NEXT STEPS WE CAN TAKE TOGETHER

Months count from the end of your Launchpad.

NOW · 3–10 WEEKS

Launchpad

Map your biggest time and cost leaks, prove one idea on real network or customer data and agree a costed roadmap.

NEXT · MONTHS 1–3

Roll out the first win

Take the proven idea into daily use across more regions or teams, with training and clear owners.

THEN · MONTHS 4–9

Connect network and customers

Link network records, field work and customer data so engineers, dispatch and support share one picture.

LATER · MONTHS 10–18

Run AI-native

AI helpers become part of daily fault, field and customer work, measured and improved each month.

> The Launchpad is step one: it shows the real value of going AI-native in your own business. Rolling out, scaling and running AI day to day are later steps. You decide if and when to take them, with us or anyone else.

THE FIRST 100 DAYS

Your package takes 3–10 weeks of this. The rest is your team trying the POC, deciding and preparing, with our 30-day follow-up.

DAYS 1–15

Discover

Talk to your people, measure today's costs and check AI readiness.

DAYS 16–30

Prioritise

Pick the highest-value ideas, review the risks and agree the POC.

DAYS 31–60

Prove

Build and test the proof of concept with your team.

DAYS 61–75

Plan

Finish the roadmap, budget, operating model and estimated return.

DAYS 76–100

Decide

Review results, train owners and choose what to invest in next.

HOW WE MEASURE SUCCESS

- **Time to restore service after a fault**
- **Repeat technician visits**
- **Calls per outage**
- **Customers lost after service problems**

HANDLE WITH CARE

- Protect customer call, usage and location data, and keep it out of public AI tools.
- Keep a person in charge of decisions about network changes, outages and emergency services.
- Have a person approve outage messages, restore estimates and retention offers before customers see them.

YOUR PROTECTIONS

- ✓ **Fixed fee for an agreed scope**
- ✓ **Written success criteria for the POC**
- ✓ **A named engagement lead**
- ✓ **Weekly progress updates**
- ✓ **Your data rights written into the contract**
- ✓ **Tool advice based on fit, not on what we sell**
- ✓ **No access to live systems without your approval**
- ✓ **Clear exit and data export at any point**

START HERE

Book a free AI consultation

A 30-minute call about your business. Serving businesses worldwide, with a presence in India, the USA and the UAE.

Email	contact@algoshred.com
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Fixed fees in US dollars. Taxes and third-party usage (for example AI model or cloud charges) are extra and always agreed in writing first. Return estimates are scenarios built from your own numbers with the assumptions written down. They are not guarantees.