

AI-NATIVE LAUNCHPAD · GOVERNMENT

Shorter queues. Faster permits. Better public service.

An AI-native public body answers residents in their own language, keeps permits and requests moving and gives staff one current picture. Officials still decide; AI handles the sorting, chasing and first drafts.

01
Know where to start
Find the AI opportunities that matter most to your business.

02
See it work
Pick one idea and we build a working proof of concept with you.

03
Know what comes next
Get a step-by-step roadmap with timeline, budget and estimated return.

FIXED-FEE PACKAGES

Launch **$2,500** | Accelerate **$7,500** | Transform **$19,500**

Algoshred Technologies Pvt. Ltd.
Serving businesses worldwide, with a presence in India, the USA and the UAE.

contact@algoshred.com | India +91 73584 45777 | UAE (Dubai) +971 56 936 4357
algoshred.com/ai-native

GOVERNMENT · WHERE AI HELPS

From today’s problems to AI-native work

THE PROBLEMS TODAY

01

Residents stuck on hold

People call, email and visit with the same questions, and staff spend their day repeating answers instead of solving cases.

02

Permits that sit in a queue

Applications wait for missing documents, reviews and inspections, and applicants can’t see where things stand.

03

Requests lost between teams

A report of a broken streetlight or pothole passes between departments and the resident hears nothing back.

WHERE AI CAN HELP

01	**Resident help in any language**	Answer common questions from your own published guidance, in the resident’s language, at any hour.
02	**Application checks**	Check permit applications for missing documents before review, so staff only see complete ones.
03	**Request routing and updates**	Send each resident report to the right team and keep the resident updated until it is fixed.
04	**Records and redaction help**	Find records for public requests and suggest personal details to hide, for an officer to confirm.
05	**Report and brief drafting**	Draft committee papers and progress reports from your own data, ready for an official to check.

FOR INSPIRATION

AI-native ideas to get you thinking

Examples only, to show what AI-native work can look like. They are not part of the package scope or a promise of what we will build; your POC is agreed with you.

The late-night bin question

TODAY

A resident waits until the office opens to ask when bulky waste is collected.

AI-NATIVE

An assistant could answer from the council’s own guidance, in the resident’s language, and link to the booking page.

The incomplete permit

TODAY

A reviewer opens an application, finds a missing plan and sends it back weeks later.

AI-NATIVE

The applicant could be told straight away what is missing, so reviewers only pick up complete applications.

The pothole report

TODAY

A report passes between teams by email and the resident is left wondering what happened.

AI-NATIVE

The report could go straight to the right crew, and the resident could get an update when it is booked and fixed.

GOVERNMENT · THREE PACKAGES

Your Launchpad

FIXED FEE, AGREED SCOPE	Launch **$2,500** Small businesses 1–50 employees · 3–4 weeks	MOST POPULAR Accelerate **$7,500** Growing companies 51–500 employees · 5–6 weeks	Transform **$19,500** Larger organisations 501+ employees · 8–10 weeks
Teams we work with	1 team	3 teams	6 teams
AI opportunities assessed	Up to 5	Up to 10	Up to 20
Working proof of concept	1 simple POC	1 connected POC	1 advanced POC
AI-native roadmap	6-month plan	12-month plan	18-month plan
Team training	1 session	2 sessions	4 sessions
Follow-up review	30 days after	30 days after	30 days after

EVERY PACKAGE INCLUDES

- AI-native consultancy and roadmap
- One proof of concept you choose
- One Burdenoff product free for 3 months
- Budget and return-on-investment model
- Executive readout

WHAT YOU RECEIVE: 8 DELIVERABLES

01 **AI readiness scorecard**
02 **Opportunity map**
03 **Ranked use cases**
04 **One working proof of concept**
05 **AI-native roadmap**
06 **Budget and ROI model**
07 **AI governance starter kit**
08 **Executive readout**

PROOF OF CONCEPT

You choose the proof of concept

Pick one of our suggested ideas for your industry, or bring your own business problem. We check that it fits the package, agree what success looks like in writing, then build it with you.

Good to know: A proof of concept shows an idea working on real or sample data. It is not a production system; we scope the production version with you as a next step.

LAUNCH · $2,500

Resident question assistant

An assistant that answers common resident questions from your own published guidance and hands complex cases to staff.

SUCCESS MEASURE
Share of common questions answered without staff

ACCELERATE · $7,500

Permit application checker

Applications for one permit type checked for missing documents inside your existing case system, before a reviewer picks them up.

SUCCESS MEASURE
Applications returned for missing items and review time

TRANSFORM · $19,500

Joined-up service request desk

One view across contact channels and departments that routes resident requests, tracks them to closure and flags delays.

SUCCESS MEASURE
Time from resident report to fix and updates sent

INCLUDED IN EVERY PACKAGE

Any one product, free for 3 months

Pick any live product from the Burdenoff portfolio and use it free for 90 days.

- One product per organisation
- 90 days in a row from activation
- Agreed seats and usage
- No automatic paid renewal
- Export your data at the end

GOOD FITS FOR GOVERNMENT

GovCitizenHub	Run public services, resident requests and engagement from one place built for the public sector.
BotManor	Give residents and staff an assistant that answers from your approved guidance.
AssetHandler	Track roads, buildings, equipment and work orders with a full audit trail.

GOVERNMENT · THE ROAD AHEAD

Your road to AI-native

STEP ONE: THE LAUNCHPAD

NEXT STEPS WE CAN TAKE TOGETHER

Months count from the end of your Launchpad.

NOW · 3–10 WEEKS

Launchpad

Map where resident contact, permits and requests cost time, prove one idea on real data and agree a costed roadmap.

NEXT · MONTHS 1–3

Roll out the first win

Take the proven idea into daily use across more services, with training and clear owners.

THEN · MONTHS 4–9

Connect the departments

Link contact channels, case systems and field teams so every department works from the same picture.

LATER · MONTHS 10–18

Run AI-native

AI helpers become part of everyday public service, measured, reviewed and improved each month.

> The Launchpad is step one: it shows the real value of going AI-native in your own business. Rolling out, scaling and running AI day to day are later steps. You decide if and when to take them, with us or anyone else.

THE FIRST 100 DAYS

Your package takes 3–10 weeks of this. The rest is your team trying the POC, deciding and preparing, with our 30-day follow-up.

DAYS 1–15

Discover

Talk to your people, measure today's costs and check AI readiness.

DAYS 16–30

Prioritise

Pick the highest-value ideas, review the risks and agree the POC.

DAYS 31–60

Prove

Build and test the proof of concept with your team.

DAYS 61–75

Plan

Finish the roadmap, budget, operating model and estimated return.

DAYS 76–100

Decide

Review results, train owners and choose what to invest in next.

HOW WE MEASURE SUCCESS

- **Time to answer a resident**
- **Permit processing time**
- **Time to close a service request**
- **Staff hours on repeat questions**

HANDLE WITH CARE

- Protect residents' personal data, keep it in approved systems and out of public AI tools.
- Keep an official in charge of every decision on permits, benefits or enforcement, with a clear record of why.
- Make AI help accessible and fair to everyone, with an easy way to reach a person.

YOUR PROTECTIONS

- ✓ **Fixed fee for an agreed scope**
- ✓ **Written success criteria for the POC**
- ✓ **A named engagement lead**
- ✓ **Weekly progress updates**
- ✓ **Your data rights written into the contract**
- ✓ **Tool advice based on fit, not on what we sell**
- ✓ **No access to live systems without your approval**
- ✓ **Clear exit and data export at any point**

START HERE

Book a free AI consultation

A 30-minute call about your business. Serving businesses worldwide, with a presence in India, the USA and the UAE.

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Fixed fees in US dollars. Taxes and third-party usage (for example AI model or cloud charges) are extra and always agreed in writing first. Return estimates are scenarios built from your own numbers with the assumptions written down. They are not guarantees.