



WORK THAT MOVES ITSELF · PEOPLE TAKE THE ODD CASES

Stop carrying the work. Let each step start the next.

Process automation means seeing how work really moves, cutting the wasted trips, and then linking the steps so each one starts the next, while people take the odd cases and keep watch.

Stop carrying the work. Let it roll.

The story, decoded. In our story, the stairs are your team carrying work from desk to desk, the glitter trail is the record your apps keep, and the marble run is the linked-up process: each step starts the next.

SOUNDS FAMILIAR?

Someone has to carry each request from desk to desk, or inbox to inbox.

Nobody can say where a request is without asking around.

The same details get typed into two or three systems.

Work goes back and forth for fixes, and nobody has counted the loops.

THE IDEA IN PLAIN WORDS

See the real route first

Follow one real request from start to finish. The trail shows back-and-forth loops the plan on the wall leaves out.

Experts call this: process mining (reading the trail your apps keep), process discovery (finding the real route)

Worth knowing

Trails show only what your software records; we also ask the people who do the work. Put a mess on autopilot, and it repeats the mess, so we fix the route first.

Each step starts the next

Once the loops are snipped, the steps are linked, people included, so work passes itself along and you can see where each request is. If a step sticks, it calls a person.

Experts call this: workflow automation, process orchestration (one system passing work between steps and people)

Worth knowing

Someone on your team still owns the run and takes what sticks.

Rules on signs, little helpers on the buttons

House rules sit on a sign anyone can read and change, without rebuilding the run. Little software helpers press the same buttons on screens, the same way.

Experts call this: business rules, decision tables, robotic process automation (RPA)

Worth knowing

A new sign gets a quick check before the rush, and a helper needs looking after when a screen moves.

Odd ones go to a sorter, or to a person

For orders no sign covers, an AI helper can pick a route, but only from routes you built, and it notes why. If no route fits, a person takes it.

Experts call this: exception handling, agentic automation (AI helpers that choose a next step), human in the loop (a person decides when the helper can't)

Worth knowing

The sorter can be wrong, which is why it keeps to your routes and leaves a note.

HOW WE WORK WITH YOU

STEP 01

See

Follow one real request from start to finish.

STEP 02

Ask

The trail misses phone calls and paper, so we ask.

STEP 03

Cut

Snip the loops before linking anything.

STEP 04

Link

One route, one team, so each step starts the next.

STEP 05

Watch

Your team owns it, watches it and picks the next loop.

Start small with one of these: **Follow one request**, **Snip one loop** or **Helper check-up**.

WHAT WE HELP WITH

Follow one request from start to finish

A map of the real route, its loops and waits, and which to fix first.

Let each step start the next

Work stops being carried from desk to desk, and you can see where each request is.

Little helpers for repeated clicks, with an owner

Fewer details typed twice, and helpers someone looks after.

AI helpers for odd cases, on your routes only

AI used where it helps, with people deciding the rest.

How many stair trips does your work take?

Start by following one request: email contact@algoshred.com with one request your team handles and where it seems to loop, and we'll suggest where to start.

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WATCH THE FILM

algoshred.com/process-automation